

# Northern Midlands Social Recovery Management Plan

(sub-plan of Council's Municipal Emergency Management Plan)

Draft of 4 April 2017

Date adopted by Council:

Review date: 2 years from adoption by Council

#### **TABLE OF CONTENTS**

1.	<b>Abbreviations</b>

•	Intro	Al	48	_
2	INTFO	F3   J	THOU	и

- 2.1. Preamble
- 2.2. General Overview
- 2.3. Aim
- 2.4. Objectives
- 2.5. Governance Arrangements
- 2.6. Authority
- 2.7. Activation Trigger

#### 3. Principles and Concepts of Recovery Management

#### 4. Management Structure

- 4.1. Implementation
- 4.2. Council Recovery Personnel
- 4.3. Primary Recovery Agency Services
- 4.4. Municipal Social Recovery Committee (MSRC)
- 4.5. Affected Area Recovery Committee (AARC) (Long Term)

#### 5. Evacuation Centres (Fire)

#### 6. Other Matters for Consideration

- 6.1. Volunteers
- 6.2. Specialised requirements
- 6.3. Vulnerable Persons

#### 7. Review of the Plan

- 8. Authorisation of Expenditure
- 9. Public Appeals and Donations
- 10. Media Management and Public Communications
- 11. Staffing and Rostering
- 12. Briefing and Debriefing of Staff
- 13. Key Contacts List

#### 14. Council's Standard Operating Procedures

- 14.1. Recovery Centres
- 14.2. SOPs for activating and establishing a recovery centre
- 14.3. Community Re-Establishment

- 14.4. AARC Composition
- 14.5. Initiation and Formation of AARC
- 14.6. Functions of AARC
- 14.7. SOPs for Community Re-Establishment

#### **APPENDICES**

- 1. Contact Details for member of the Northern Region Community Recovery Committee (includes Primary Recovery Agency Services)
- 2. Potential Recovery/Evacuation Centres

#### 1. ABBREVIATIONS

AARC Affected Area Recovery Committee

DHHS Department of Health and Human Services

DPIPWE Department of Primary Industries Parks Water and Environment

DSRC Council's Deputy Social Recovery Coordinator

EMC Council's Emergency Management Coordinator

LGH Launceston General Hospital

MEMC Municipal Emergency Management Committee

MSRC Municipal Social Recovery Committee

NMEMP Northern Midlands Emergency Management Plan

NRSRC Northern Region Social Recovery Committee

SES State Emergency Services

SOPs Standard Operating Procedures

SRC Council's Social Recovery Coordinator

SRP State Recovery Plan

THS Tasmanian Health Service

#### 2.INTRODUCTION

#### 2.1. Preamble

Social recovery aims to assist individuals and communities to recover from the social, human and cultural effects of emergencies.

As an integral part of the PPRR (Prevention; Preparedness; Response; Recovery) model of emergency management, social recovery management seeks to ensure that recovery services and processes are consistent with contemporary management practices. Coordination, efficiency, transparency and accountability are therefore key principles in the planning for and delivery of immediate, short and long term social recovery services.

Typical management tasks associated with social recovery management can include, but are not limited to:

#### Non-Operational Periods

- Development and maintenance of Standard Operating Procedures (SOPs);
- Coordination of local social recovery service provider meetings;
- Coordination of associated professional development opportunities;
- Provision of awareness and understanding of social recovery principles, processes and services; and
- Social recovery exercise management as required.

#### **Operational Periods**

- Establishment and management of evacuation/recovery centres as required;
- Community impact assessment at the local level;
- Briefings and debriefings;
- Communications management in evacuation/ recovery centres;
- · Records management;
- Community consultation and engagement as required; and
- Reporting.

Social recovery in the Northern Midlands is managed by Council's Social Recovery Coordinator (SRC). The SRC can, if required, activate the Municipal Social Recovery Committee (MSRC), a subcommittee of the Municipal Emergency Management Committee (MEMC)

#### 2.2. General Overview

The Northern Midlands Council Social Recovery Plan ('The Plan') provides a framework for the management, planning and provision of coordinated social recovery processes and services for the Northern Midlands municipal area when the area is affected by a major emergency or disaster.

The Plan sits within the broader structure of Council's Emergency Management Plan (NMEMP) and should be read in conjunction with the Northern Social Recovery Plan. It should also be read in conjunction with the Standard Operating Procedures (SOPs) of the primary recovery agencies referred to in Section 4.3.

This Plan has been developed to align with Council's Emergency Management Plan (NMEMP), the Northern Regional Recovery Plan and the State Recovery Plan.

#### 2.3. Aim

The aim of the Plan is to detail and formalise arrangements for the effective and coordinated management of the social recovery process in the event of a major emergency or disaster in the Northern Midlands.

#### 2.4. Objectives

The objectives of the Plan are to:

- Enhance Northern Midlands Council emergency preparedness;
- Facilitate the recovery of affected individuals and communities as quickly and practicably as possible and in a manner that aligns with the principles of social recovery;
- Identify, mobilise and coordinate a range of resources (material, financial and social/personal) that will assist the recovery process;
- Identify Primary Recovery Agency Services responsible for the management of specific social recovery support services;
- Outline social recovery management structures and management processes that ensure community participation in the recovery process;
- Establish a mechanism for the review and continual improvement of Council's social recovery arrangements;
- Detail the trigger(s) for the activation of the Plan.

#### 2.5. Governance Arrangements

In Tasmania, immediate recovery coordination is the role and responsibility of local government with support from SES Regional Managers.

Thus the overall responsibility for coordinating this Plan rests with Council. In the event of an emergency situation that is beyond the capacity and resources of Council to effectively manage on its own, Council contacts the Chair of the Northern Region Social Recovery Committee (NRSRC). The Chair works with Council to coordinate social recovery services and resources.

#### 2.6. Authority

As a sub-plan of the NMEMP, the Plan is endorsed by the MEMC.

#### 2.7. Activation Trigger

The activation of the Plan only takes place when the size and complexity of the incident warrants the Plan's activation. Incidents that require the provision of recovery support by a single primary agency are unlikely to warrant activation of the Plan. In these instances, Council contacts directly the primary agency concerned to seek the required support.

The activation trigger for the Plan shall be notification from Council's Emergency Management Coordinator (EMC) to SRC of the need for social recovery services.

#### 3. PRINCIPLES AND CONCEPTS OF RECOVERY MANAGEMENT

Prior to reading this Plan, it is essential to have an appreciation of the assumptions and accepted understandings that underpin the Plan. These assumptions and understandings are:

#### a) Resilience of individuals and communities is respected

Recovery services and programs must acknowledge the inherent resilience that affected individuals and communities display. Individuals, when possessing information about the situation and available services, are able to make informed choices about their recovery. Communities, when supported with information and resources, are generally able to support and manage their own recovery.

#### b) Recovery is part of Emergency Management

Recovery is an integral component of the arrangements that support the whole of the emergency management activity in Tasmania. These arrangements are documented in the Council, Region and State Emergency Management Plans.

#### c) Levels of Recovery Operations

Recovery operates at multiple levels. In order to ensure the success of the recovery process, it is vital that all agencies and organisations involved in management, coordination or service delivery undertake these activities in a cooperative and collaborative manner, within the agreed framework. Coordination and communication both at and between the various levels of operation assist in ensuring the success of recovery activities for the affected community.

#### d) Response/Recovery Interface

Recovery must begin as soon as possible when an emergency occurs. It is therefore essential to ensure high levels of understanding and cooperation between response coordinators and recovery coordinators at each of the levels of operation. In many instances there will be a 'handover' of coordination responsibility from the response coordinator to the recovery coordinator. Appropriate arrangements must be negotiated and documented between coordinators at all levels of operations to ensure this occurs.

It must also be recognised that recovery activities often occur naturally within the affected community. The emergency recovery planning and coordination activities undertaken at state, regional and municipal level are intended to provide structure for what would otherwise be *ad hoc* assistance to people affected by emergencies.

#### 4. MANAGEMENT STRUCTURE

#### 4.1. Implementation

The MEMP documents the overall management response to an incident and should be read in conjunction with this Plan.

Close liaison between those involved in the incident response and those involved in social recovery services is essential for effective recovery. Council's EMC and SRC are responsible for ensuring that such liaison occurs as appropriate and necessary.

#### 4.2. Council Recovery Personnel

The two key Council recovery personnel are:

- The Social Recovery Coordinator (SRC): The key role of the SRC is to manage social recovery activities in the Northern Midlands local government area in accordance with the Plan.
- Deputy Social Recovery Coordinator (DSRC): When the SRC is absent or unable to undertake activities, the DSRC assumes responsibility for this role. The DSRC also provides support to the SRC where appropriate and required.

Council ensures that at all times there is a designated Council Officer serving as the SRC and another serving as the DCRC. Where-ever possible, one of these officers will participate in the quarterly meetings of the NRSRC and undertake relevant training as the opportunities arise.

Ideally Council should ensure that key personnel named in the Plan are backed up by at least two or three deputies to ensure that no part of the Plan becomes inoperable due to absences, or inability to fill positions on rosters during protracted social recovery activities.

Other Council officers will be called upon to assist with the social recovery process as appropriate and required.

#### 4.3. Primary Recovery Agency Services

Service Type	Primary Agency	Additional Support if Required
Accommod ation: Emergency and Temporary	Council as the lead authority coordinates the provision of accommodation for displaced persons.  The first preference is to arrange alternate accommodation with the displaced persons relatives or friends. If this is not possible, Council coordinates accommodation using public and/or private facilities. Council makes all efforts to enable displaced persons with pets to access petfriendly accommodation options.	Council can request the Chair of the NRSRC to activate the involvement of Housing Tasmania to assist with the provision of emergency housing.  Once activated, Housing Tasmania works with Council to secure appropriate housing solutions for displaced persons. If the need for accommodation exceeds the capacity of Housing Tasmania, Council and Housing Tasmania collaborate to secure accommodation from other providers.
Pet Animal Welfare	The first preference is for animal owners to pre-plan and be responsible for managing the care of their animals. When owners are unable to do so, Council can assist as required by utilising Council & private sector services & facilities.	RSPCA Launceston DPIPWE (Biosecurity)
Assessment	Council as the lead authority undertakes an initial assessment of the	If the situation is assessed as beyond Council's capacity and resources, Council contacts the Chair NRSRC & the Chair works

	situation to determine community needs.	with Council to coordinate recovery services and resources
	Council contacts directly the agencies and services required.	
Catering	Council as the lead agency coordinates the provision of food and beverages to affected persons. The SRC manages this, utilising the services of local charitable or private agencies/businesses.	Council can request, through the Chair of NRSRC, the involvement of the LGH or Salvation Army to provide emergency catering.  Once activated, the LGH or Salvation Army works with the SRC to provide emergency catering for affected persons.  It is recognised that the resources of agencies have limitations, and therefore the SRC may need to negotiate with other providers to also
Clothing & house hold items	Council as the lead authority coordinates the provision of clothing and household items to affected persons. This is managed by the SRC, sourcing clothing and household items from local charitable or private agencies/businesses	supply emergency catering.  Council can request, through the Chair of NRSRC, the involvement of St Vincent de Paul to provide clothing and household items.  It is recognised that the resources of St Vincent de Paul have limitations, and therefore the SRC may need to negotiate with other providers to also supply clothing and household items.
Community Cleanup	Council as the lead authority coordinates the clean up of households and community assets following an emergency situation. The SRC manages this process.	Council can negotiate the provision of assistance by external companies and/or contractors as required.
Emergency Care for Children	Council as the lead authority coordinates the provision of emergency care to children with no apparent responsible parent or guardian.	Council can request, through the Chair NRSRC, the involvement of Child Protection (DHHS) to provide temporary care for children.  Council & DHHS will ensure a Register of Emergency Placements is used to record each child placed & that the Register is accessible to Tas Police.
Financial Assistance	Council as the lead authority coordinates the provision of emergency financial assistance to affected persons.	Council can request, through the Chair NRSRC, the involvement of DHHS-Children and Youth Services and Centrelink.  DHHS and Centrelink share the responsibility to secure &/or advise on appropriate financial assistance measures for affected persons.
Information / Media Management	Refer to the NMEMP Section 3.3.29 – 3.3.39 for the process for  • the gathering, processing and dissemination of information to the affected community, and the gathering of community feedback,  • and media management	

· <del>-</del>		
Interpreter/ Cultural Support Services	Council as the lead authority coordinates the provision of Interpreter Services by Translating & Interpreting Services ph 131 450 (all hours)	The Migrant Resource Centre can provide cultural support information.
Personal Support including counselling	Council as the lead authority coordinates the provision of personal support (ranging from initial comfort and reassurance to psychological services eg. trauma counselling). The SRC manages this - utilising the services of THS Social Work and local charitable or private agencies.	Council can request, through the Chair NRSRC, the involvement of THS/DHHS to provide personal support services.  It is recognised that the resources of THS/DHHS have limitations, and therefore the SRC may need to negotiate with other providers to also provide counselling services.
Registration Inquiry & personal support	Council as the lead authority coordinates the registration of displaced & affected persons at the assembly point(s).	Council, through the Chair NRSRC, can request the involvement of the Red Cross.  The Red Cross has a volunteer workforce trained in the provision of personal support, & able to assist with meet & greet, registration & personal support needs at either evacuation/recovery centres or as door to door outreach.  The Red Cross operates the National Registration & Inquiry System on behalf of the Australian Government through the authorisation of Tas Police.
Transport	The SES is responsible for the provision of emergency evacuation support & subsequent coordination of transport	

Contact details for the above agencies/individuals held at Appendix One.

#### 4.4. Municipal Social Recovery Committee (MSRC)

This committee is comprised of Council's Recovery Personnel, representatives of the primary agencies directly involved in social recovery services and other Council staff as appropriate.

The primary functions of the MSRC are to:

- · Develop, review and maintain this Plan;
- Develop and conduct exercises which test the Plan;
- Provide information and support to the MEMC as required;
- Coordinate the provision of recovery services to persons in the Northern Midlands during and following an emergency.

The decision to activate or place the Committee on standby will be made by the SRC.

#### 4.5. Affected Area Recovery Committee (AARC)

An event of sufficient magnitude involves a longer term recovery process. In this case, an AARC should be established to assist Council in long-term community recovery. The aim is to have a management mechanism in place that advises on the longer-term restoration of community assets, services and general well-being of the community.

The AARC is established under the authority of the State Disaster Committee.

The AARC is a mechanism for advising on the longer term restoration of community assets, services and general well-being of the community. The AARC facilitates the effective coordination of recovery through information sharing and collective decision-making. The Committee is supported and guided as required by the State Disaster Committee.

The composition, formation and function of the AARC is held at Section 14.

#### 5. EVACUATION/ RECOVERY CENTRES

In non-operational periods Council identifies and maintains a register of suitable premises and available resources (see Appendix Two) and undertakes training in the management of recovery centres.

In operational periods a recovery centre(s) is established by Council as a one-stop shop for a range of services. Selection of suitable premises will be entirely reliant upon the nature, location and extent of the emergency, as well as the resultant needs, availability and accessibility. Adequate communication, catering, toilets etc... are essential. Provision must be made for pets accompanying displaced persons.

Council has a designated Evacuation/Recovery Centre Manager (NB this person cannot also be the Council's SRC).

In the event of needing to establish an evacuation/recovery centre, Council's EMC and SRC will collaborate to identify the most suitable location(s).

Traditionally Councils designated centres are: Longford Town Hall, Wellington Street, Longford Campbell Town Hall, High Street, Campbell Town

These two halfs have advantages and limitations (Longford – parking, minimal number of toilets, no shower facilities, multiple entry and exit points that make maintaining a secure environment challenging). The Campbell own half has similar limitations.

#### 6. OTHER MATTERS FOR CONSIDERATION

#### 6.1. Volunteers

Volunteers need to be well managed in order to ensure they contribute successfully to community recovery. Volunteers are coordinated through a nominated agency. The following guidelines assist the management of volunteers:

- Direct volunteers to a separate registration area;
- Use a number of the early volunteers as registration personnel for the remainder, and to assist with and attend to:
  - volunteer identification;
  - liaison with organisations requiring volunteers to ascertain requirements in terms of numbers, skills, clothing, equipment etc... which may be required\
  - assisting in arrangements for relief/changeover, catering, counselling and other routine matters for volunteers;
  - advising and assisting new volunteers to ensure they are adequately clothed, equipped and instructed for the work they will be undertaking;
  - supervising to ensure volunteers are allowed, and take, sufficient time to attend to their own needs; and
  - follow up to ensure all new volunteers are included in any form of recognition ceremony or program that may ensue.

#### 6.2. Specialised Requirements

Apart from the generic services that may be required, there will also be a number of urgent requirements for minority groups. Primary agencies should ensure they are as equipped as possible to attend to these special requirements. These include:

- Special needs of older persons and people with disabilities such as interim and longer term supported accommodation, replacement of aids such as walking sticks, wheelchairs, frames, glasses and hearing aids, transport and special counselling.
- Special cultural and religious needs of ethnic groups, particularly with regards to funerals, dietary requirements, special clothing, religious needs and special gender based issues.
- Ease of re-establishing one's identity. Strict requirements for the production of multiple items of identification before obtaining particular services should be waived.

#### 6.3. Vulnerable Persons

As per the Tasmanian Vulnerability Persons Framework Version 1, a Vulnerable Person in an emergency is described as a person who:

- a. Is known to be reliant on external support from agencies, service providers, caregivers or community networks due to a dependency, disability or limitation that affects their capacity to prepare for, respond to, and/or recover from an emergency; and
- b. Cannot identify or access personal or community support networks to help them in an emergency, or have exhausted their usual support networks and resources.

The Plan is written in consideration of Council's identified emergency management roles and responsibilities for vulnerable persons. As such it is inclusive of relevant suggestions/advice contained within the *Tasmanian Emergency Management Framework for Vulnerable People Version 1.0* that has the articulated intent to provide high level guidance and flexibility for emergency stakeholders in their development and implementation of emergency arrangements for vulnerable persons. Notably, the framework emphasises that emergency management for vulnerable persons is a shared responsibility, both at an individual/community and service provider/emergency stakeholder level. In this context, the dot points below provide a list of Council's specific roles and responsibilities for meeting the emergency management of vulnerable persons.

- Providing evacuation centres that are accessible to a broad cross section of the community;
- Maintain a broad knowledge of relevant service providers within the Northern Midlands;
- Promote community resilience as a part of normal Council business;

- Maintain a broad knowledge of the location of special facilities (eg. schools, aged care facilities, child care centres) within the Northern Midlands;
- Provide local demographic information/advice to stakeholders as able and required;
- Provide support to emergency stakeholders with a statutory responsibility for vulnerable persons as able and required during emergencies;
- Develop and maintain relationships with relevant stakeholders whose role it is to directly cater for the emergency management needs of vulnerable persons as able and required.

#### 7. REVIEW OF THE PLAN

The Plan will be comprehensively reviewed every two years from the date of its adoption.

#### **8.AUTHORISATION OF EXPENDITURE**

Agencies involved in the recovery process incur costs in undertaking recovery activities and in the provision of support services. As reimbursement of costs may be sought by the agencies involves, it is essential that proper control of expenditure is exercised, and that accurate records of expenditure are maintained and retained.

It is expected the agencies involved will obtain and pay for goods/services through their own supply systems, maintaining accurate internal accounting records.

The SRC, in collaboration with the Chair NRSRC coordinates the acquisition of goods/services that cannot be provided by Council and/or the participating agencies. The acquisition of such goods requires the authorisation of the Chair NRSRC prior to the goods/services being obtained.

#### 9. PUBLIC APPEALS AND DONATIONS

In 2010 Council adopted a policy on the management of donated goods after a disaster. The policy states:

Council has a Hotline phone/website that local community members and businesses can access after a disaster to register their offers of assistance.

At this point of contact very clear scripts are used that include the following key messages:

- Thanking people for their concern and offer of assistance;
- The best way to assist is to provide cash donations;
- Advice about what is <u>not</u> required eg. individual donations of food, second-hand clothing and furniture, tents etc...(people may choose to hold a garage sale and donate the cash generated);
- If people register their contact details and offer of donation, they will be contacted if there is an identified need for the offer they have made;
- Other community options for the donation of second hand goods, such as local charities.

Council ensures that in the event of donations and/or appeal funds that the funds are managed in accordance with the principles and guidelines for Appeal Funds within the Australian Emergency Management 'Economic and Financial Aspects of Disaster Recovery' Manual.

#### 10. MEDIA MANAGEMENT AND PUBLIC COMMUNICATIONS

All media releases prepared by agencies involved in the social recovery process should comply with their respective organisation's media protocols and procedures. Refer to the Northern Midlands Emergency Management Plan for information on Council's media management and communications protocols.

#### 11. STAFFING AND ROSTERING

When a recovery/evacuation centre is established, the Primary Recovery Agency Services involved are required to provide staff in order that the recovery services made available from the centre(s) are effective.

The rostering of the staff is the joint responsibility of the SRC, Recovery Centre Manager and respective individual agencies. Staffing and rostering is the responsibility of individual organisations and should be managed in accordance with individual organisational policies and procedures.

All organisations involved in recovery services must ensure that a roster system is established as early as possible and it is desirable that staff do not work beyond a shift of ten hours (including travel time) in any 24 hours.

#### 12. BRIEFING AND DEBRIEFING OF STAFF

Debriefing of employees and volunteer staff in primary agencies is the responsibility of each agency. The Coordinator of each recovery service should ensure that staff receive appropriate debriefing and counselling as required. This may include at the end of each shift or at appropriate intervals during and after the incident.

External organisations to the primary agencies are responsible for debriefing and counselling of their employees and volunteer staff. Assistance may be available through the organisation's Employee Assistance Provider and this should be discussed with the Coordinator of the primary agency.

#### 13, KEY CONTACTS LIST

The Key contacts list is held at Appendix One. These lists is updated quarterly.

#### 14. COUNCIL'S STANDARD OPERATING PROCEDURES

#### 14,1. Recovery Centres

In non-operational periods Council identifies and maintains a register of suitable premises and available resources (see Appendix Two) and undertakes training in the management of recovery centres.

In operational periods a recovery centre(s) is established by Council as a one-stop shop for a range of services. Selection of suitable premises will be entirely reliant upon the nature, location and extent of the emergency, as well as the resultant needs, availability and accessibility. Adequate communication, catering, toilets etc... are essential. Provision must be made for pets accompanying displaced persons.

# 14.2. Standard Operating Procedures for Activating and Establishing a Recovery Centre

What	How				
Need identified for establishment of a recovery centre	By Council's SRC in liaison with Council's EMC and the Chair NRSRC.				
Appropriate site selected Permission to use venue is obtained	By Council's SRC in liaison with Tas Police SRC makes necessary calls				
Activation of the Northern Region Recovery Centre Working Group (an option available to SRC if support required to establish and operate the centre)	By the Chair NRSRC following a situation report and request for support from Council's SRC/DHHS Disaster Assessment Officer.  The Chair NRSRC provides assistance and support to Council's SRC in the establishment of the recovery centre.				
Centre manager appointed and centre opens Briefings	SRC in consultation with Chair NRSRC (as required) appoints a Recovery Centre Manager SRC maintains contact with & provides briefings to:  Recovery Centre Manager Recovery Centre Working Group (if est.) Chair NRSRC Council's EMC Municipal Emergency Coordination Centre				

The following agencies carry the specified responsibilities:

Area	Responsibility
Venue	SRC in liaison with Tas Police
Furniture for the venue	SRC
Telephones and other communication needs	Chair NRSRC (protocol with Telstra)
Portaloos if required	Chair NRSRC (protocol with Wreckair)
Management of the Recovery Centre	SRC in consultation with Chair NRSRC appoints a Recovery Centre Manager
Signage and tabards	Available from DHHS through the NRSRC
Support staff for the Recovery Centre	All relevant support agencies
Information to the general public about the Recovery Centre	Recovery Centre Manager in conjunction with SRC and Media Officer
Outreach service from the Recovery Centre	Recovery Centre Manager with the assistance of DHHS & other support
	organisations

#### 14.3. Community Re-establishment

An event of sufficient magnitude will involve a longer-term recovery process. If this is the case, an Affected Area Recovery Committee (AARC) is established to assist Council in long term community recovery. The aim is to have a management mechanism in place that advises on the longer-term restoration of community assets, services and well being of the community.

#### 14.4. AARC Composition

The initiating parties are responsible for determining the composition of the AARC.

The composition varies dependent on the affected area and the nature of the affect. The members should include community leaders and representatives and could be drawn from:

- Mayor and/or nominated representative
- Council's SRC/DSRC
- Regional Recovery Coordinator as required
- Councillors
- Government agencies (local, staff, federal) as required
- Relevant community group representatives
- · Affected persons representative
- Non-government agencies
- Insurance Council of Australia
- Industry group representative

#### 14.5. Initiation and Formation of the AARC

The request to establish the AARC is generally initiated by the Mayor in consultation with Council's EMC, SRC, the region's Disaster Controller (Police Commander, Northern District), and the Chair NRSRC.

#### 14.6. Functions of AARC

The key functions of the AARC are to:

- Monitor the overall progress of the recovery process in the affected community;
- Liaison, consult and negotiate with recovery agencies, government departments and local government on behalf of the affected community;
- Provide situational and other reports;
- Identify long term community needs and resource requirements for meeting these needs eg

Long term social support

Identify priorities for restoration of services;

Long term legal, insurance and financial requirements

Damage assessment

Environmental rehabilitation

Property restoration

 Manage donations and/or appeal funds in accordance with the principles and guidelines for Appeal Funds within the Australian Emergency Management 'Economic and Financial Aspects of Disaster Recovery' Manual. The AARC develops a strategic plan to guide the long term recovery process. This plan:

- Takes account of local government long term planning and goals;
- Ensures community groups are regularly consulted on the recovery process;
- Develops a timetable for completing major recovery functions;
- Allows maximum community participation in decision making processes and full access to information on proposed programs;
- Ensured effective use of the support of State and Australian Government agencies, and nongovernment organisations;
- Considers the requirements of special needs groups.

#### 14.8. Standard Operating Procedure for Community Re-establishment

The LCC plan puts considerable responsibility onto Council's CRS for the workings of the AARC. Below are the SOPS from our previous council plan that moves the responsibilities to higher levels and releases council SRC and EMC to be 'at the coalface' managing the onground community recovery.

What	How
AARC is established by:	Authority of the State Disaster Controller
AARC is chaired by:	SES Coordinator, or delegated officer, as appointed by Government
AARC Chair activates the internal processes for AARC	Invites appropriate parties to form the committee     Lialses initially very closely with SRC and the     Community Re-establishment Officer
Briefings	The AARC Chair maintains communication with and provides briefings to;  Council Involved agencies The public as required
Response	The AARC Chair appoints other staff as required in accordance with the AARC internal procedures and in consultation with Council and NRSRC
Operational and personal debriefing	The AARC Chair  Conducts an internal operational debriefing Participates in a regional debriefing and ensures appropriate personal debriefing is provided

#### APPENDIX ONE

Contact details for the NRSRC including Primary Recovery Agency Services

#### **APPENDIX TWO**

Potential Recovery Centre Facilities

# Northern Midlands Community Recovery Plan

### **Facility Audit**

### **Longford Town Hall**

Contacts

Wellington Street Longford Natalie Horne tel: 6397 7303 (council office)

Facility Resources/Amenities	Yès/No	Comments
Number and capacity of meeting rooms	Yes	2 rooms, large hall over 200 people, meeting
		room for up to 30
Kitchen/catering facility	Yes	
Showers	No	
Toilets	Yes	Public toilets – 1 ladies, 1 Men's, 1 x disabled
Laundry facility	No	
Storage areas	Yes	
Specialist areas – eg child care, office	Yes	
Furnishings (tables, chairs, etc)	Yes	200 chairs, 30 tressles
Accessibility (steps, ramp, level access)	Yes	Level access to main hall, stairs to meeting room and kitchen
Telephone lines	No	
Computer	No	
Fax	No_	
PA System	No	
Heating	No	
Generator	No	
Parking	no	Only street parking
Fenced area	No	
Water supply (pumped?)	Yes	Town supply

# RICS 4

# TRANSLINK PRECINCT PRODUCT PROFILE QUESTIONNAIRES (draft as of 26 April 2017)

# QUESTIONNAIRE TO GUIDE INTERVIEWS WITH BUSINESS OWNERS/MANAGERS

1. What attracted you to locate your business in the Translink precinct?

(prompts: central location in state? Proximity to airport? land/property prices? Ease of access to highways? Council rate/planning incentives?)

- 2. How long has our business been in the precinct?
- 3. Do you see your business being in the precinct in 5 years? 10 years?
- 4. What are the positives of having your business in the Translink precinct?
- 5. What are the negatives?
- 6. Would you recommend locating/relocating to Translink to other business owners? Why?
- 7. What needs to happen to make the Translink precinct:
  - a) More attractive to investors? (prompts: more competitive prices?stormwater upgrade? Evandale Road upgrade? Reticulated gas? Short-term accommodation operator?)
  - b) More enabling/supportive of your business?
- 8. Have you got plans to expand your business? What is hindering or enabling your expansion?
- 9. Are there other businesses you would like to see locate/relocate to the precinct? ( Type of businesses or actual business names).
- 10. Would it be beneficial to your business if Launceston Airport had more flights to the mainland capital cities? If yes - which one(s).
- 11. Do you support a big box development in the precinct?
- 12. What do you see is Council's role in attracting businesses to the precinct in terms of:
  - a) Marketing/promotions
  - b) Infrastructure/landscape upgrades

# QUESTIONNAIRE TO GUIDE INTERVIEWS WITH REAL ESTATE AGENTS

- 1. What is selling in the Translink precinct and why?
- 2. What isn't selling in the precinct and why?
- 3. What sets the price for sales? Are the prices comparative to competitiors?
- 4. Do you support a big box development in the precinct?
- 5. Would blocks self more readily if there were more direct flights to mainland capital cities? If yes which one(s).
- 6. What do you see is Council's role in attracting businesses to the precinct in terms of:
  - a)Marketing/promotions
  - b)Infrastructure/landscape upgrades
- 7. Are there businesses you would like to see locate/relocate to the precinct? (Type of businesses or actual business names)

#### QUESTIONNAIRE TO GUIDE INTERVIEWS WITH OWNERS OF VACANT BLOCKS IN THE PRECINCT

- 1. What plans to you have for the vacant blocks? (timeframes, potential uses etc..)
- 2. What is the primary restriction to you developing your land?
- 3. What do you see is Council's role in attracting businesses to the precinct?
- 4. Are there businesses you would like to see locate/relocate to the precinct? (Type of businesses or actual business names).
- 5. Do you support a big box development in the precinct?
- 6. Would you develop on your block more readily if there were more direct flights to mainland capital cities? If yes which one(s).
- 7. What do you see is Council's role in attracting businesses to the precinct in terms of:
  - a) Marketing/promotions
  - b) Infrastructure/landscape upgrades



#### The Invention Story

In 1988, Australian inventor Wayne Devine was struck by the fact that conventional playground equipment did not cater for children with disabilities. His heart sank as he watched able-bodied children laughing and enjoying the playground swings in his local park, whilst a child in a wheelchair looked on with envy. If was at that time that Wayne had the original idea of developing a swing for children in wheelchairs - a dream that took him 13 years to realise.

#### The Developed Product

The Liberty Swing is a highly engineered product delivering universal quality control and reliability. The product was developed from the ground up with public use in mind. The Swing ideally suits being located in high traffic playground areas and because of its colours, proportion and purpose it almost becomes a feature in its own right. Its inventive design allows the swing to blend in perfectly with other playground equipment, allowing its intended users to enjoy a simple ride without being singled out as "someone special".

There are many key reasons why the Liberty Swing should be considered as a main stream piece of equipment for any municipality, park or caring environment.



GTV Channel Nine personality Rosemary Margan at the launch of a Liberty Swing located in Albert Park - Victoria. Variety ~ The Children's Charity

- · Safe and easy to use
- Meets standards and safety requirements
- Will stand up to the rigours of an outdoor children's playground
- · Securely locked when not in use
- · Australian design and manufacture
- · Worldwide distribution

#### The Service

The Liberty Swing can either be ordered fully installed - this includes site inspection, engineering, erection of both swing and fencing plus landscaping and commissioning - or delivered flat worldwide for international clients. Our engineers, manufacturing partners and landscape consultants are available to provide information on how to maximise the benefits of the Liberty



Swing.

An informative CD and video is available upon request. For more information contact Robert Devine.











Phone (02) 9580 7063

sales@libertyswing.com.au Emall

Liberty Swing Pty Ltd 44 Anderson Rd Mortdale NSW 2223 AUSTRALIA

www.libertyswing.com.au



# **Liberty Swing**

#### **Technical Fact Sheet**

Swing measurements:

4.0 m long x 3.2 m wide; on/off device measures 1.2 m

The Liberty Swing is 3.1 m at its highest point.

Minimum Fall Zone

Dimensions

Approx 27 square metres

Width: 2.9 m between support posts;

Length: 3.8 m each side of crossbar (7.6m total)

Fall Zone/Height:

The manufacturer recommends a fall height of 1.8 m

Delivery:

Most deliveries within Australia are 4-6 weeks from date of order. The Liberty Swing is packaged for delivery and weighs approx 360 kg net; with packaging, 380 kg.

Swing Components/Locks:

- Capsule with internal seat, on/off device lock, wheel locks, seat belt and seat belt anchor points, seat belt locking compartment
- On/Off device with torsion rod
- Top swing cross bar
- Capsule support arms (4)
- Post legs (4) and extensions (6)
- MLA key (2)
- Signage:
  - o Restricted area
  - o How to Start/Finish Ride
  - o Liberty Swing panels

Installation Instructions:

Full Manual is supplied on order of the Liberty Swing and includes:

- General assembly plan and side elevations
- Installation instructions
- Soft fall instructions
- Components list
- Suggested fence layout plan (Swing must be fenced with
- Maintenance program

gate - see page 3

- Technical fact sheet

Instruction Manual)

Australian Standards

Compliance:

AS 1924 Part 1 General Requirements

AS 1924 Part 2 Design and Construction Safety Aspects AS 2555 Guide to Siting, Installation and Maintenance AS/NZS 4422: 1996 and AS/NZS 4486 Part 1-1997

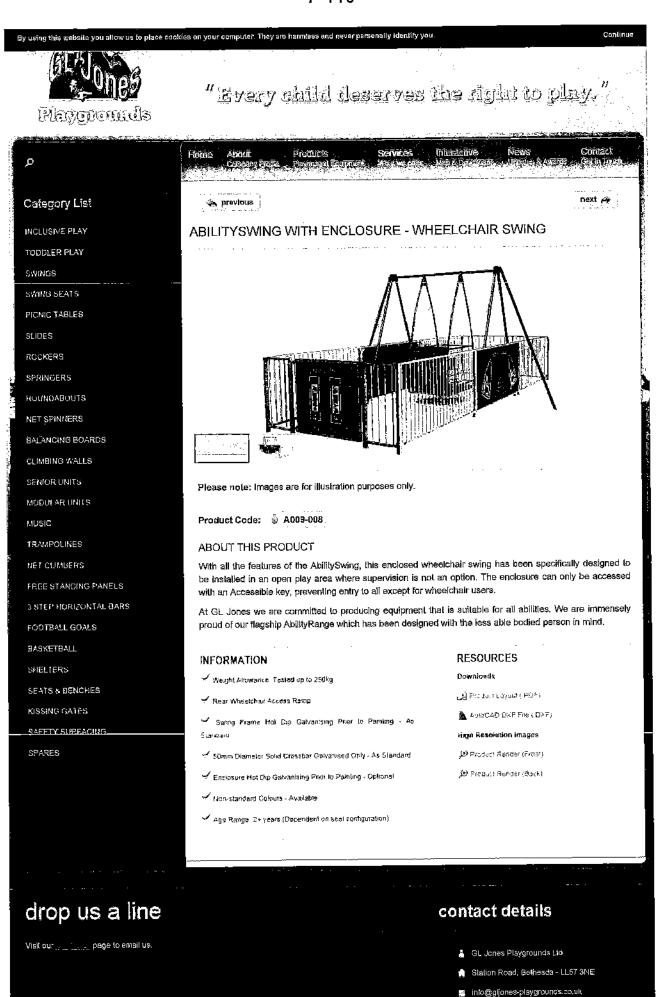
Fencing and Soft Fall

Not included

Manufacturer's warranty:

Jenway Industries offer a 5 year warranty with normal usage

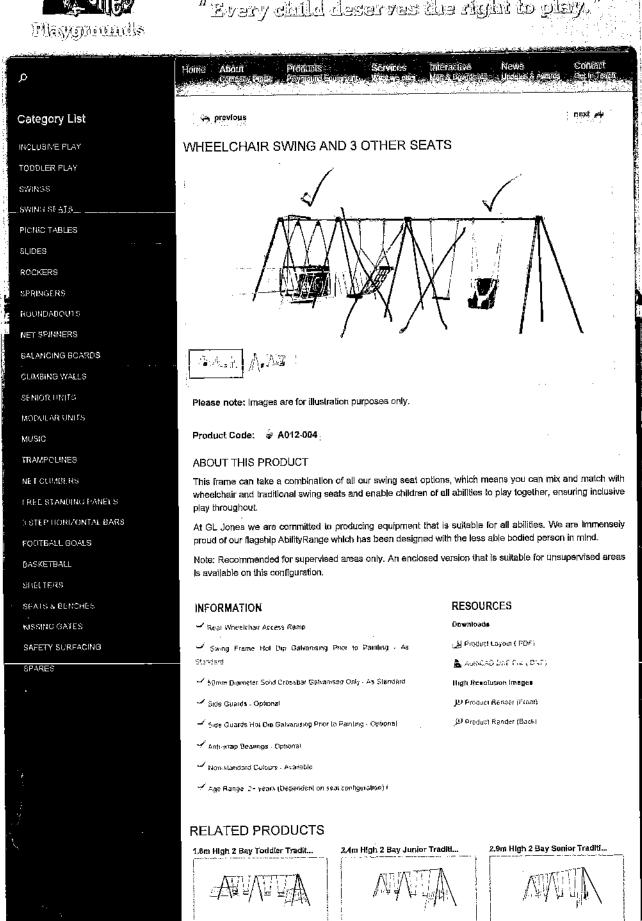
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# "Every child deserves the right to play.



RHCS 6

Policy Name:

**Youth Policy** 

**Originated Date:** 

Adopted 7 May 2001 – Min No. 170/01 (as Policy 24)

Amended Date/s:

Amended 23 April 2007 – Min No. 113/07 Reviewed 17 February 2014 – Min No. 42/14

Reviewed 10 April 2017 123/17

**Applicable Legislation:** 

Dataworks Reference:

44/001/001

Objective

Council is committed to developing, supporting and promoting initiatives which positively contribute to the safety and well-being of young people, their families and the communities

within the Northern Midlands area.

#### 1. Scope

All Northern Midlands residents aged 12-25 years (recognising there are varying needs within this age group).

#### 2. Outcomes

As defined in the Northern Midlands Council Strategic Plan 2017-2027, Council is committed to creating Caring, Healthy, Safe Communities – Awareness, education and service:

- Equal access to health, safety and community services;
- Advocate for equitable health, education and employment;
- Support networks for older persons and youth at risk;
- Support networks assisting victims of domestic violence;
- Foster arts and culture participation at local level;
- All abilities sport and exercise facilities available;
- Cater for community members with disabilities.

#### 3. Roles of Council:

In working towards the stated mission, Council has the following roles:

- To ensure the views and needs of young people are taken into account in Council activities;
- To advocate on behalf of, and with, young people;
- To provide support services for youth by engaging:
  - Northern Joblink to provide a Youth Worker to Campbell Town and Cressy District High Schools for 5 hours per fortnight.
  - PCYC to conduct youth programs in Longford, Perth and Evandale.
- To support and encourage the future education and employment of youth by:
  - Provision of Further Education Bursaries to students within the Northern Midlands

who are progressing to education or training beyond Grade 10.

Participation in the Northern Midlands Business Partnership Group.

#### Strategies:

The services and participation of Council are reviewed on an annual basis.

# PROPOSED COST ESTIMATE

R+CS 8

Project: Honeysuckle Banks, Evandale

Date: 28th February 2017

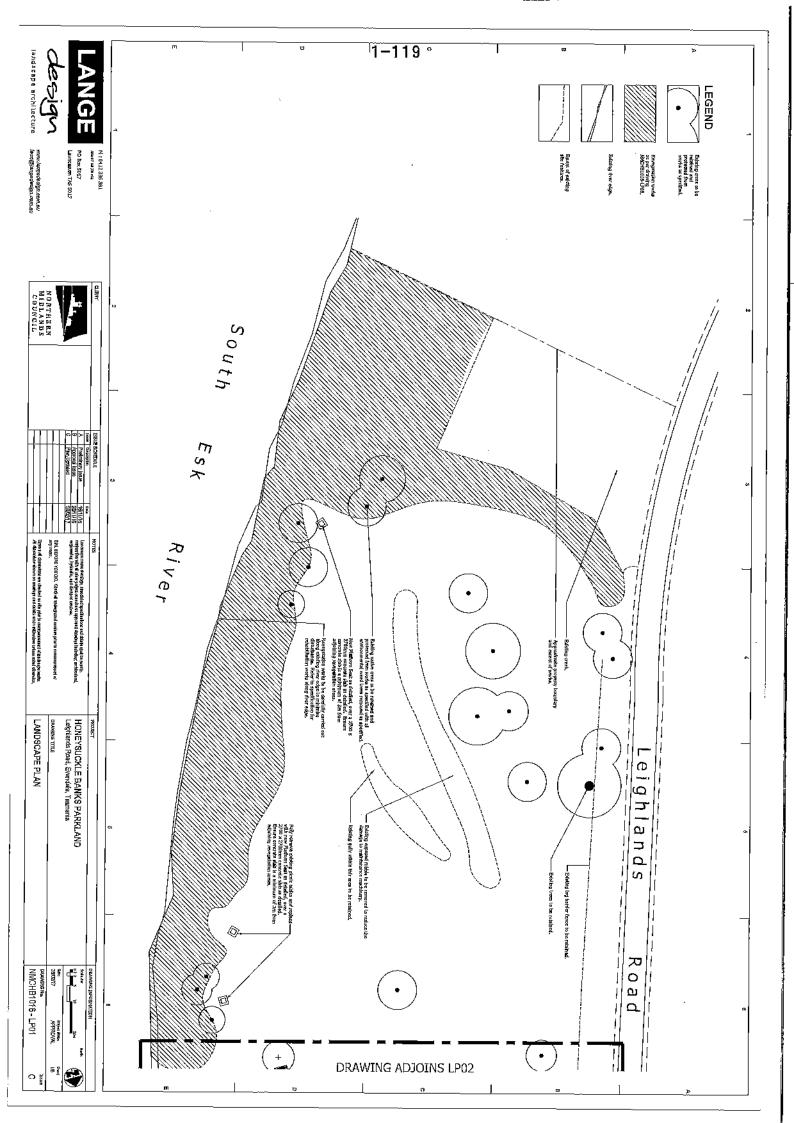
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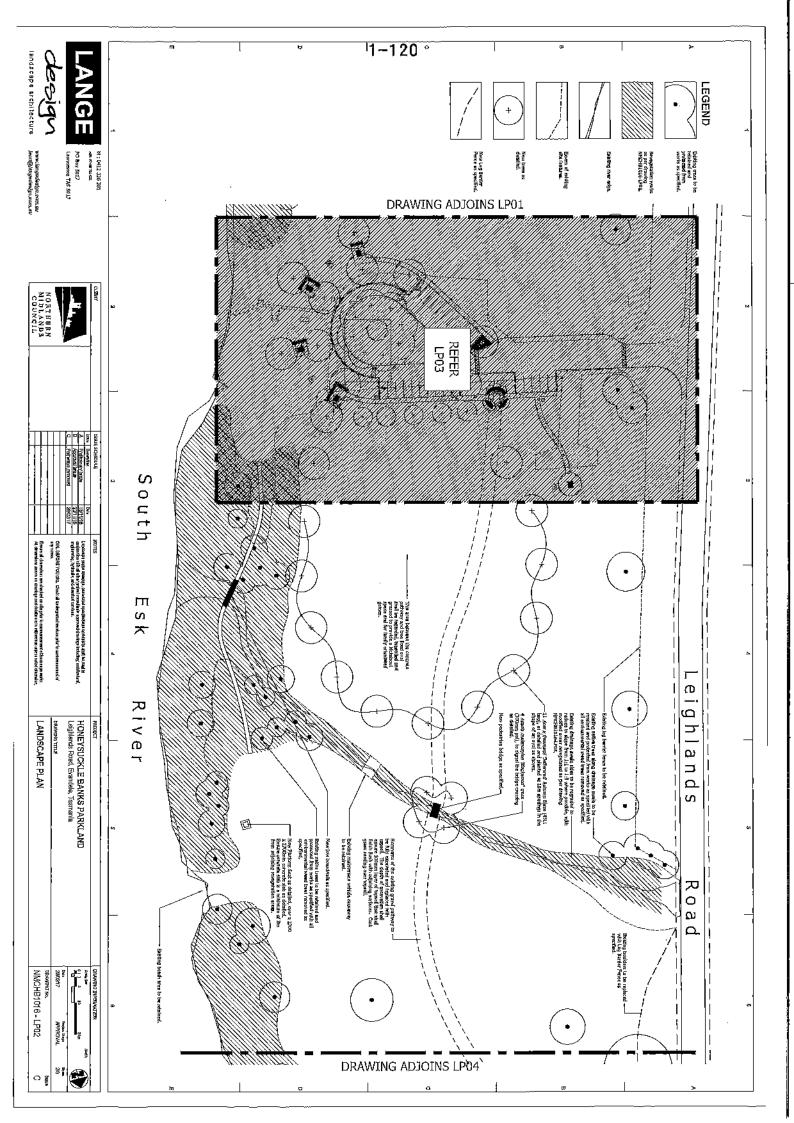
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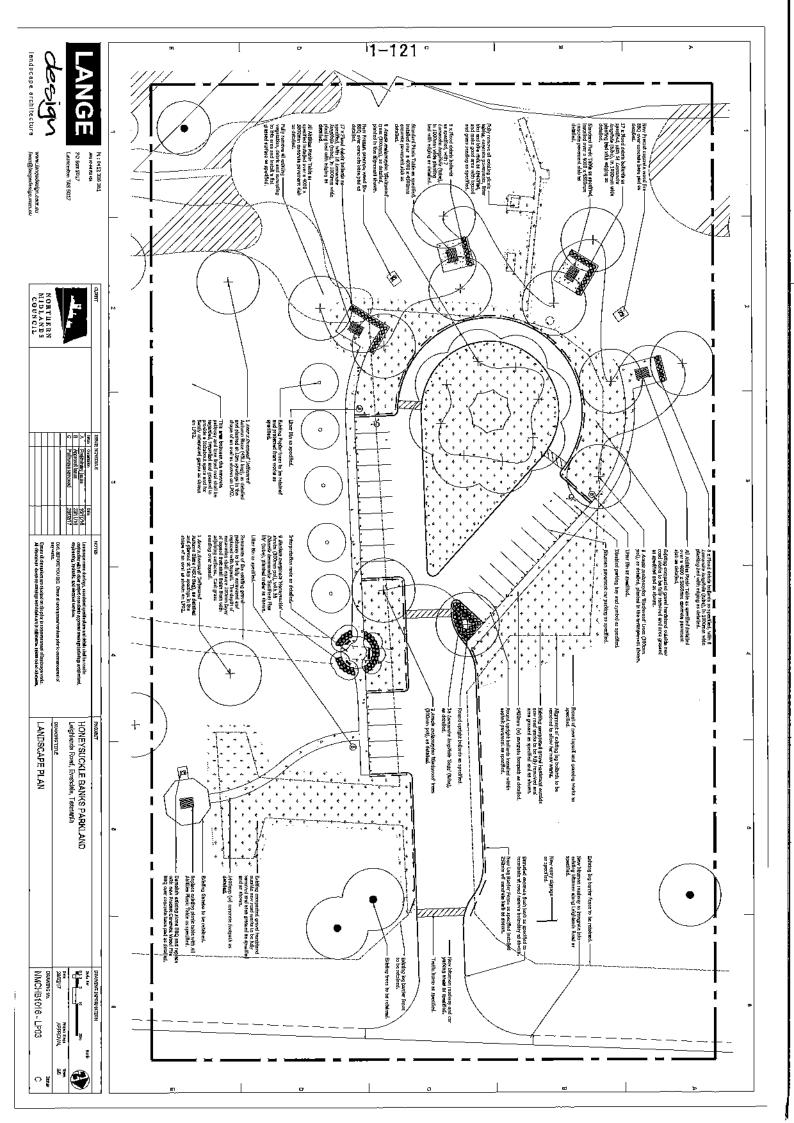
Works	Description Demolition	Unit	Qty	Rate	Total
1.0	Pomolition				
1.0					
	Remove existing bins, BBQ's and picnic table.	item	1	\$500.00	\$500.00
	Remove concrete pavements.	item	1	\$200.00	\$200.00
	Remove existing foot bridge.	item	_	·	\$0.00
	Remove existing log barriers (for re-use).	item	1	\$500.00	\$500.00
	Remove existing arbor.	item	1	\$150.00	\$150.00
_	Nemove existing diserv			Sub-total	\$1,350.00
2.0	Earthworks				
2.0	Excavate existing roadbase.	m2	2388	\$24.00	\$57,312.00
	Install topsoil to replace excavated roadbase.	m2		•	\$0.00
	Fill-areas to provide smooth trafficable ground.	<del>m3</del>			\$ <del>0.00</del>
-	Thruscas to provide smooth admessie greater			Sub-total	\$57,312.00
3.0	Road Works				
3.0	Additional roadbase for asphalt pavement.	m3	20	\$65.00	\$1,300.00
	Preparation for new asphalt works.	m2	1500	\$35.00	\$52,500.00
	Flush concrete kerb.	lm	300	\$45.00	\$13,500.00
	Asphalt pavement.	m2	1500	\$18.00	\$27,000.00
	Speed hump.	Im	22	\$85.00	\$1,870.00
	Line marking.	lm	123	\$8,50	\$1,045.50
	Line marking disabled symbol.	no.	2	\$165.00	\$330.00
	Traffic sign.	no.	6	\$650.00	\$3,900.00
-	The state of the s			Sub-total	\$101,445.50
4.0	Hard Landscape Works				
	Concrete pathway.	m2	247	\$95.00	\$23,465.00
	Coloured concrete pavement.	m2	40	\$120.00	\$4,800.00
	Pedestrian foot bridge.	m2			\$ <del>0.0(</del>
	Boardwalk.	<del>m2</del>			<del>\$0.0</del> 0
	Interpretation node seat.	∙no.	4	\$650.00	\$2,600.00
	Interpretation sign structure (excluding panel).	<del>no.</del>			\$ <del>0.0(</del>
	All abilities picnic table.	no.	3	\$2,100.00	\$6,300.00
	Picnic table.	no.	3	\$2,100.00	\$6,300.00
	Platform seat	no.	4	\$1,200.00	\$4,800.00
	Concrete wood fire BBQ	no.	4	\$1,100.00	\$4,400.00
	Log barrier fence (in addition to site salvaged).	no.	11	\$280.00	\$3,080.00
	Round upright bollard.	no.	133	\$125.00	\$16,625.00
	Flood debris bollard.	no.	51	\$155.00	\$7,905.0
	Litter bin.	no.	4	\$950.00	\$3,800.0

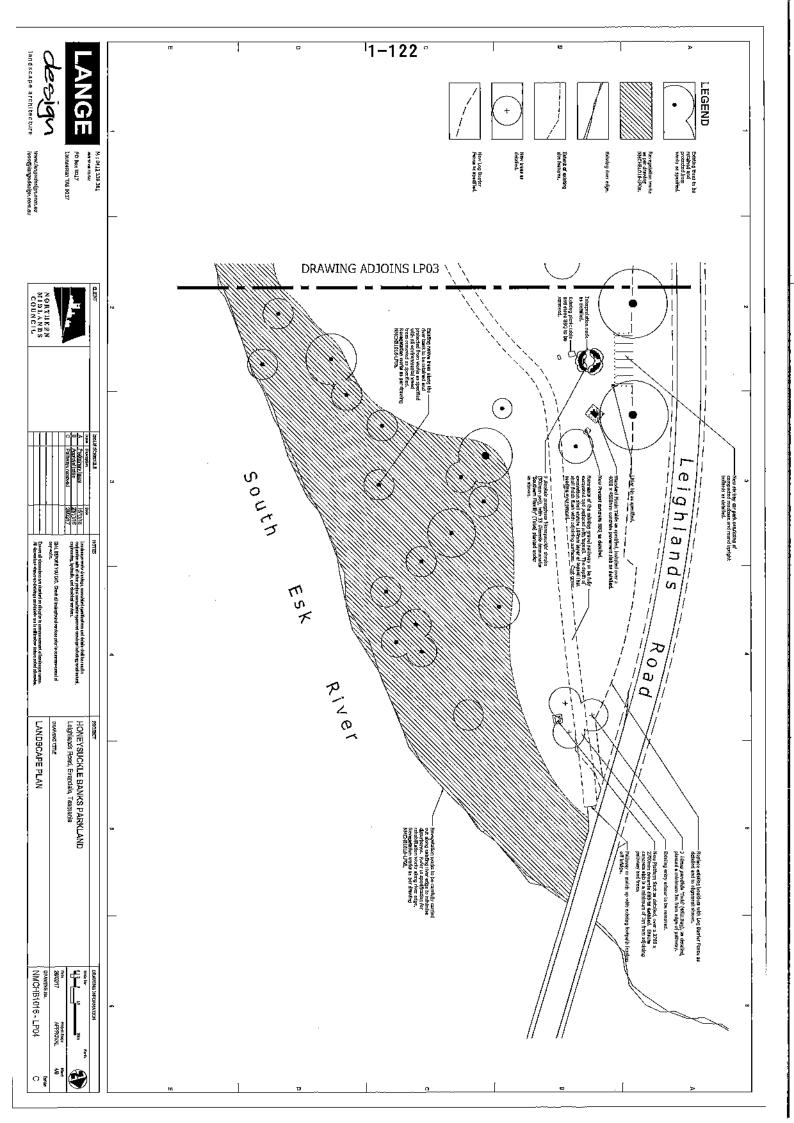
5.0	Soft Landscape Works				
	Cultivation of planting areas.	m2	65	\$3.50	\$227.50
	Grass seeding to topsoil areas.	m2	2388	\$2.50	\$5,970.00
	Jute mat thick to planting areas.	m2	65	\$3.00	\$195.00
	Tube stock (3/m2).	m2	65	\$16.50	\$1,072.50
	300mm Tree stock.	no.	36	\$75.00	\$2,700.00
	45Lt Tree stock.	no.	16	\$180.00	\$2,880.00
	Steel mesh tree guards.	no.	39	\$80.00	\$3,120.00
				Sub-total	\$16,165.00
				SUB-TOTAL	\$260,347.50
				GST (10%)	\$26,034.75
			GI	RAND TOTAL	\$286,382.25

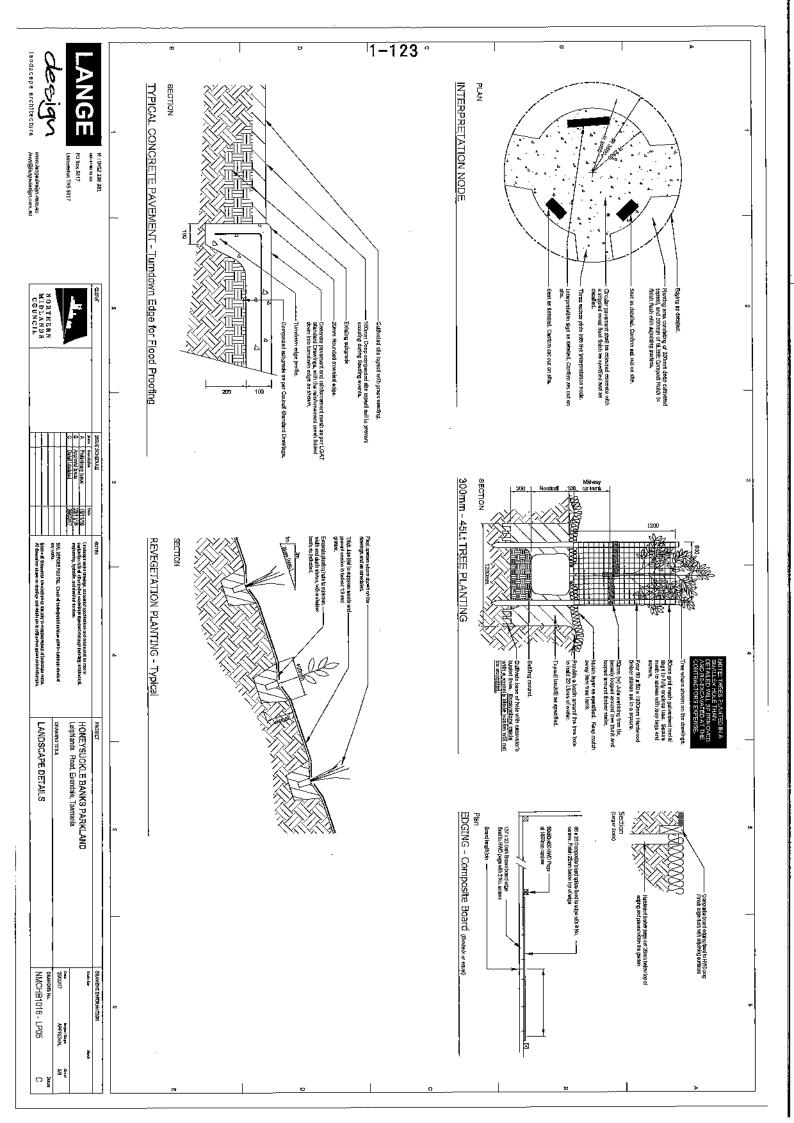
**DISCLAIMER:** The figures shown on this proposed cost estimation may vary from Contractor to Contractor, and shall only be used as an approximate of actual project costs.

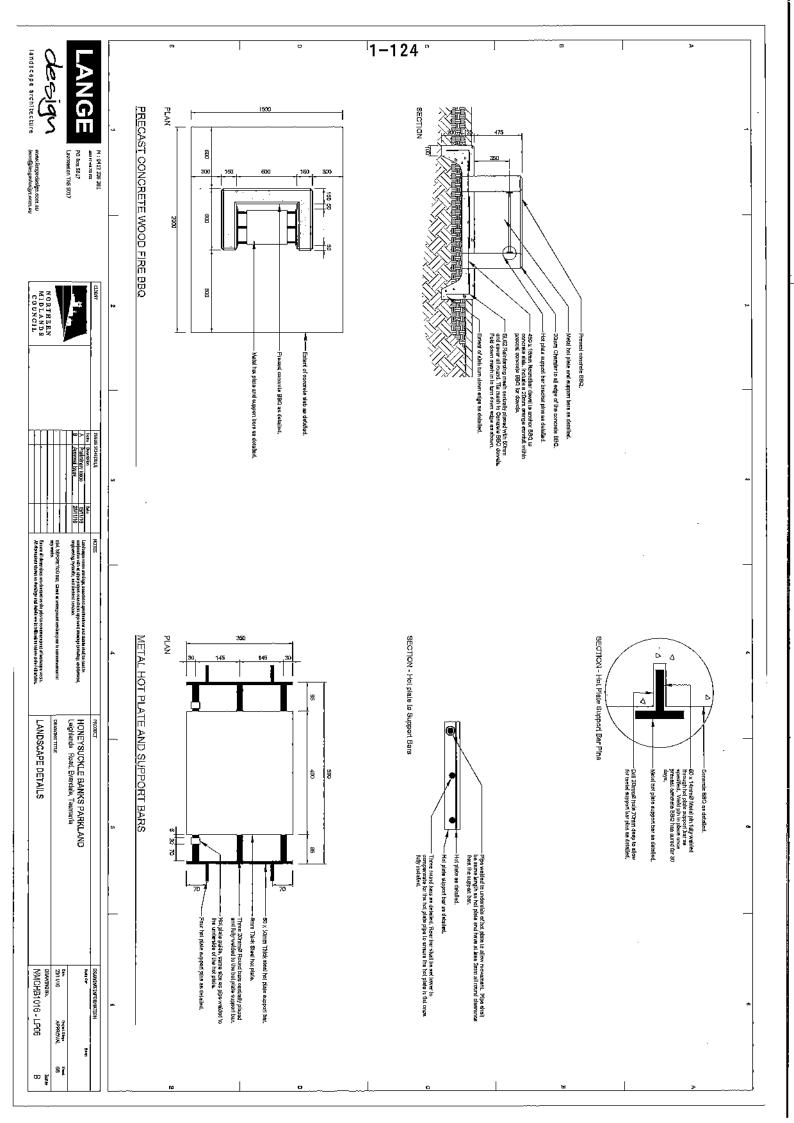


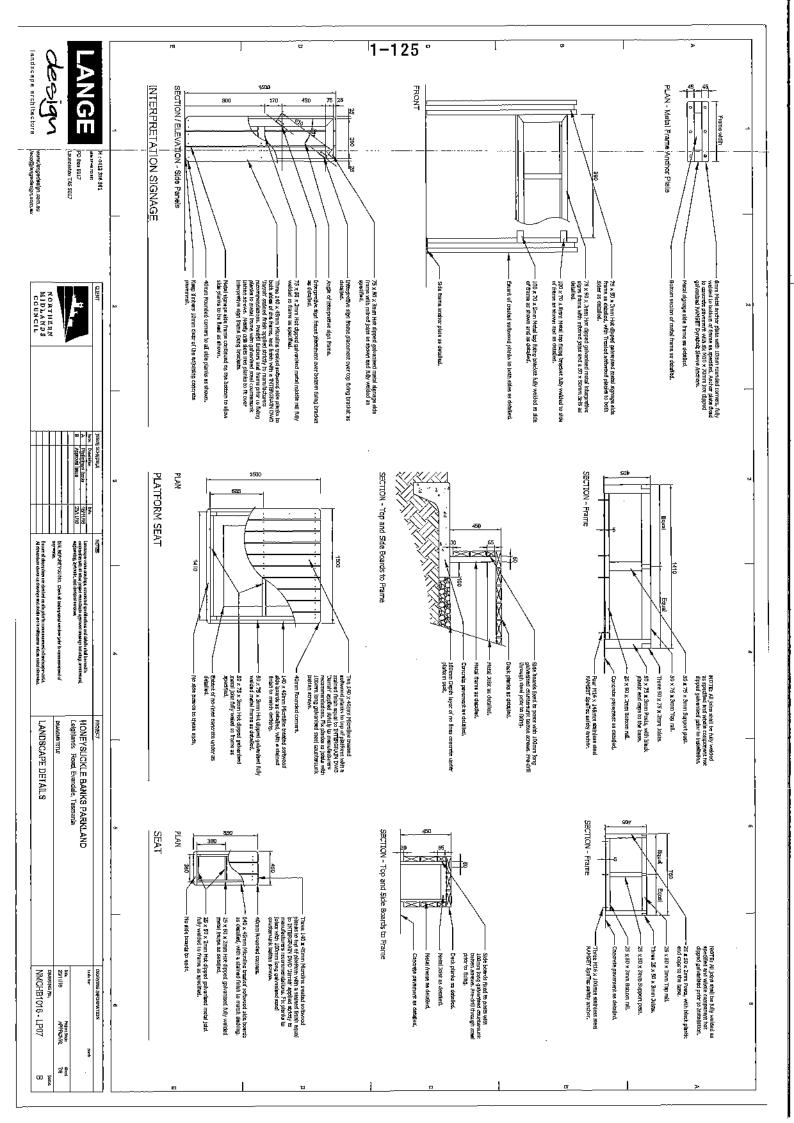


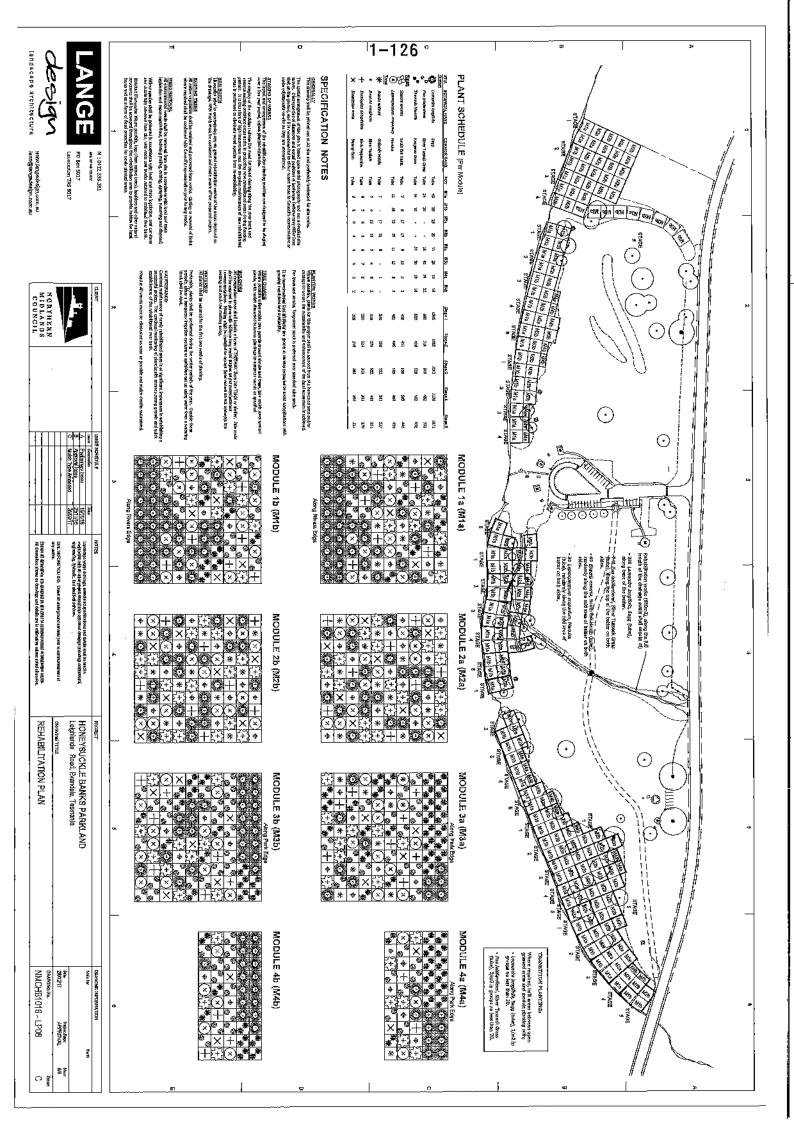














# Sure Jute Thick

Soil stabilisation & weed suppression mat

#### Description

Sure Jute thick is the rebust weed and crosion control geotextile made of natural jute fibres.

Sure Jute thick acts as a mulch, providing weed suppression and moisture retention to enhance plant establishment, while protecting the topsoil from erosion.

Sure Jute thick is 100% organic and will biodegrade over time.

#### **Applications**

A natural mulch mat for weed and erosion control, ideal for:

- Slopes up to 1:1 grades
- · Roadside and general landscaping
- · Garden and revegetating beds
- · Wetlands and riparian batters
- · Coastal and high-wind sites
- · Water velocities of up to 1.8 metres per second.

### Pre-cut Planting Slits

- Pre-slitted plaining helps as an 1-1-1-with a variety of planning factor. BENEFITS
- Reduces OHMS issues, with the during and sharp coming tools.
- Significantly reduces taleaur casts, when planting
- Reduces things measures the process of the control of the con correct plaint numbers







#### pecifier's tip

With a mass of 770gsm, Sure Jute thick is the optimun balance between weed suppression and water penetration.





# Sure Jute Thick

Soil stabilisation & weed suppression mat

## Benefits

#### HALTS EROSION

Exposed soils are protected with biodegradable Sure Jute thick, providing erosion control for up to 18 months.

#### MULCHES

Sure Jute thick acts as a roll-pn mulch, adding organic matter to the soil as it breaks down.
Suppresses most weeds while newly planted vegetation is establishing.

#### **RETAINS WATER**

Sure Jute thick greatly reduces moisture loss due to evaporation, and conforms to the contours of the ground.

#### 100% ORGANIC

Sure Jute thick contains no plastic meshes and will not entangle wildlife or machinery.

#### OTHER FEATURES

Reduces heat absorption, helping to protect plants. Sure Jute thick is also flexible and strong during the installation process.

#### Specifications

Sure Jute Thick

Material

100% anic biodegradable jute fibres.

Needle-punched high density matting.

Beige colour.

Construction

Central hessian (302) scrim. The upper and lower layers of jute fibres are needle-punched outo the

scrim.

Mass

770gsm

Density

110 - 120kg/m³ (nominal)

Pinning rate

3 pins per m² (see Installation Sheet)

Dimensions	Length	Width	Area	$\mathbf{Mass}^{\star}$
Non-slit	25m	$1.83 \mathbf{m}$	$45.75 \text{m}^2$	75 <b>k</b> g
4 Slīt	25m	1.83m	$45.75 \mathrm{m}$	75kg
6 Slit	25m	$1.83 \mathbf{m}$	45.75m	75kg

<sup>\*</sup>Approximate mass

Also availible in 370mm and 600mm Sure Jute Squares.

Caution advised where fire is a risk.



#### Field tip

Preliminary weed control is essential before installation. Several weed species may have the ability to penetrate the matting. Examples are Paspalum spp, Allium spp (Onion weed), Kiknyu grass, Couch grass, some Secale spp (Rye) and Cyperus rotundas (Nut grass).

