



107th LGAT Annual Conference
Finding Your Voice

3-5 July 2019
 Wrest Point, Hobart

Program and Registration

Thank you to our 2019 Sponsors already on board - more to come!

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President's Welcome

There is nothing quite like the buzz of bringing Local Government together under one roof to learn, share experiences and network at the LGAT Annual Conference. This year's Conference theme is "Finding Your Voice" recognising the unique voices across Local Government as a sector, as individuals and as communities. Our 2019 conference will be particularly exciting as we welcome many new faces to the sector with fresh ideas, ready to benefit from shared knowledge.

The voice of council leaders is a powerful tool for influencing change. We will challenge delegates to strengthen leadership, inspire communities and achieve the best for municipalities through harnessing their authentic voice.

The 107th LGAT Annual Conference offers an exciting program. Our Key Note speaker is Heather Rose, award winning and bestselling Tasmanian author of seven novels. Heather's career is diverse, from winning the Telstra Business Woman of the Year (2004), to chairman of the Festival of Voices (2007 – 2012) and creator and Managing Director of a Tasmanian advertising agency (1999 – 2012). Who better to discuss how to find your voice!

Penny Terry, ABC radio presenter and Creative Director of 'Healthy Tasmania' has broadcast more than 20,000 stories from diverse perspectives and loves a good yarn. Penny knows good stories create lasting change and will unpack authenticity, the science of opinion and the power of emotion and vulnerability in demonstrating the necessity of storytelling along the path to influence.

New Zealand's longest serving Mayor, Tim Shadbolt, joins us from across the Tasman. Sir Tim is a Knight Companion of the New Zealand Order of Merit for his services to Local Government and the community. A leading figure in key New Zealand protests of the 60s and 70s, he served two prison sentences for political activism and in 2012 broke a world record for the longest television interview.

We welcome back Mayor David O'Loughlin, President of the Australian Local Government Association to discuss the national agenda and the work ALGA is undertaking for all councils. Matt Pinnegar, CEO of the Local Government Association of South Australia will join us to discuss the challenges of rates setting and how councils promote the importance of rates and services.

We are bringing back the popular panel session on day one with a focus on the Federal sphere of Government. Our workshop program includes more opportunity to collaborate and learn from each other, featuring a series of local case studies on citizen engagement and world café sessions. A symposium featuring the Road Safety Advisory Council, the Mental Health Council of Tasmania and Volunteering Tasmania will bring together some important voices impacting Local Government.

There will be time for networking and catching up at our welcome event, conference dinner and lunchtimes and we encourage you to peruse the Trade Exhibit at your leisure. Our much loved Coffee Corner is back, again with washable cups and you are welcome to bring your own. Don't forget your LGAT reusable bag from last year and to join the conversation on Twitter during conference at #LGATconf2019.

We look forward to seeing you at the 2019 LGAT Annual Conference.
LGAT President, Mayor Doug Chipman

Plenary Speakers

Heather Rose



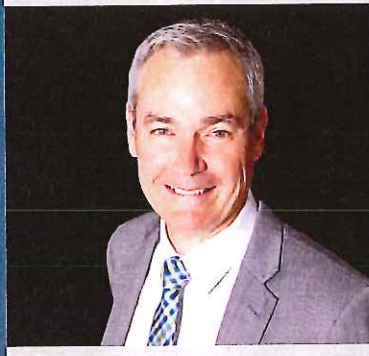
What makes a powerful story? How do we grow big ideas? How do we harness our Tasmanian stories to connect people with place, history, community and each other? Heather Rose, bestselling author, business woman, brand strategist and entrepreneur, leads us through the art of storytelling, the role of imagination and how our stories make us who we are. A passionate Tasmanian, Heather will delve into the power of effective narratives and how councils can reach their audience through bringing alive the very heart of Tasmania.

Heather is the bestselling author of seven novels. The Museum of Modern Love winning the 2017 Stella Prize for best book by an Australian woman. It has been published internationally and translated into a number of languages. Heather also writes for children under the pen-name Angelica Banks. Heather has had a significant career in business, winning the Telstra Tasmanian Business Woman of the Year (2004), Chairman of the Festival of Voices (2007 – 2012) and inaugural board member of the Macquarie Point Development Corporation (2013 – 2016). She was creator and Managing Director of Tasmania's most highly awarded advertising agency (1999 – 2012), and co-creator of the award-winning Library House luxury accommodation business (2012 - 2014). Heather's next novel will be published in October, 2019.

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Mayor David O'Loughlin



David O'Loughlin was elected as a Adelaide Councillor in 2003 before being elected as Mayor of the City of Prospect in 2006, and again in 2010 and 2014. In 2013, David was elected President of the Local Government Association of South Australia for a term of 2 years, which he completed in early 2015.

With over 8 years' service on the Executive Board of the LGA SA, including two years as President, David has contributed to the championing of economic development, regional service-sharing, boundary adjustment reform, planning reform and service improvements.

David was elected as President of the Australian Local Government Association in November 2016 and re-elected in 2018, representing local communities and councils at the highest levels of government, including Ministerial Councils and the Council of Australian Governments (COAG).

Sponsored by

Mayor Tim Shadbolt



Knight of the NZ Order of Merit (KNZO), Mayor, JP, author, actor, Marriage Celebrant, Professional Dancer, Scooter Extraordinaire and all-round Kiwi Bloke.

Having won, in total, 12 Local Government elections in two cities, Sir Tim Shadbolt is New Zealand's longest serving Mayor. A concrete contractor, by trade, Tim was a leading figure in the key New Zealand protests of the 60s and 70s. He has served two prison sentences for political activism. In 2012 he broke the record for the World's Longest Television Interview talking non-stop for 26 hours and 4 seconds!

Tim tours the country with humourist and social commentator Gary McCormick and is a passionate supporter of the NZ film industry. He has acted in many New Zealand films including Two Little Boys with Oscar winner Brett McKenzie and celebrity radio host Hamish Blake. Tim was also a key propagator of the Zero Fees Scheme which established free education at S.I.T (Southern Institute of Technology) in Invercargill.

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Plenary Speakers

Matt Pinnegar



Councils are the closest government to communities, and best understand the impact that poor policies will have on their constituents. Rates are the critical element of council funding and a direct source into community investment in council activities. How councils promote the importance of rates and services to their communities as well as decision makers such as the State Government, Opposition and the Parliament is critical for ensuring informed discussion and debate about the vital role Local Government plays in local communities.

By working together and reinforcing a consistent, evidence based and shared message, councils can drive policy change at a state and national level.

Matt was born and bred in the northern suburbs of Adelaide, and has a Bachelor of Laws from the University of Adelaide and a Bachelor of Arts from the University of South Australia. Matt is the CEO of South Australia's Local Government Association and a Board Member of Statewide Super.

Penny Terry



Tell your untold stories: This is the fastest way to create community pride and prosperity. It can be frustrating when community members only focus on 'bad news' stories rather than seeing the true value of the work that councils do. While it can feel impossible to shift this thinking, research suggests there is a way!

After 10 years as an ABC radio presenter Penny Terry has witnessed how quickly stereotypes can be dissolved and attitudes changed through successful storytelling. In this energetic and insightful presentation, Penny draws from the 20,000 stories she has shared throughout her career.

She will unpack the science of storytelling, its application in community development and outline practical steps to help delegates set up a system of storytelling that will influence the way their community interacts with, values and feels about their council.

The Panel



It's back! Our panel session makes a return focusing on the Federal sphere of Government and how at a local level you can use your voice and influence the national agenda.

Federal representatives and others will be invited to participate. Confirmation of panellists will be confirmed post elections.

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Finding Your Voice

21st Century World Café

Thursday 4 July - 1.40pm - 2.40pm

Welcome to our World Café Series. Last year, our delegates told us they would like more opportunity to engage in and influence LGAT policy and advocacy. This series of workshops is about giving delegates a voice! Choose from three topics and join your colleagues and peers in a facilitated conversation designed to generate ideas and identify opportunities for the future of the Tasmanian Local Government Sector.

| | |
|---|---|
| Café 1 Future Focussed Representation and Engagement | <p>Early feedback from the Local Government legislative review has identified a strong community desire for more effective engagement on matters which affect the community as well as improved transparency around key decision-making. What can and should this look like? What are the barriers to change? How do we innovate and embrace new technology to assist? How can we learn from each other?</p> |
| Café 2 Enhanced Service Delivery | <p>We know there is a strong belief in the significant potential for shared services but, apart from the fact there are a diverse range of shared service models, there are other mechanisms for enhancing service delivery. How can we enhance productivity in the context of a competitive labour market with emerging Local Government skills shortages? In the context of increasing demands for infrastructure and services from our communities as well as ever growing statutory requirements of councils, where are the opportunities to make lasting improvements?</p> |
| Café 3 21st Century Health and Wellbeing | <p>Section 20(1)(a) of the Local Government Act requires that councils are to provide for the health, safety and welfare of the community. What does this mean in the contemporary Local Government environment? How can councils encompass health and wellbeing into their practice? What are the implications of a drive for placed based health and wellbeing services on council budgets and council business? What should councils be doing and how should we be funding that activity?</p> |

Workshop - Finding Your Authentic Voice

Friday 5 July - 9.10am - 10.30am

To find your authentic voice and create impact, you need to develop three things: a strong sense of identity; a clear understanding of your message and the impact you want to have, and mastery of your skills and platform. While it's possible to piece it all together over time through trial and error, this workshop will help you fast-track the process to ensure your message is delivered with impact. In this workshop we'll explore all three elements so you can walk away with a clear understanding of your identity and communication style, how fear could be holding you back, and how to master delivery.

Linda Manaena, Director and Coach

Early Bird Prize

Go in the draw to win a prize worth \$250 if you register a full conference registration by 1 May 2019!



Craig Reucassel, 2018 Conference Key Note

Symposium - Community Voices

Friday 5 July - 9.10am - 10.30am

A State Based Approach to Mental Health and Suicide Prevention

Tasmania is the first state to adopt a mental health and suicide prevention communications charter which is a state-based approach to mental health and suicide prevention.

The Charter aims to reduce stigma and promote help seeking behaviour through consistent language and a shared understanding of mental health and suicide prevention. Hear how Local Government can be a leading voice in strengthening community literacy around mental health and suicide.

CEO, Mental Health Council
Connie Digolis.

Emergency Volunteering Community Response to Extreme Weather

How can we as leaders support those in crisis? This talk will explore how we can coordinate the activities of spontaneous volunteers during emergency events.

It will explore contemporary national practice but draw on the lessons of the recent Tasmanian bushfire events to demonstrate the power of effectively harnessing the efforts of spontaneous volunteers.

CEO, Volunteering Tasmania
Dr Lisa Schimanski

Towards Zero a Shared Responsibility

Tasmania's road safety strategy, Towards Zero, aims to eliminate trauma on our roads and recognises road safety is a shared responsibility. Everyone has an important role in helping reduce road trauma and death shouldn't be seen as an inevitable consequence of making a mistake on our roads.

Local Government is ideally placed to lead road safety at the community level. Through Towards Zero, the Road Safety Advisory Council is partnering with Local Government to help lead community road safety through a number of initiatives.

Chair, Road Safety Council
Gary Bailey

Symposium - Citizen Engagement

Friday 5 July - 9.10am - 10.30am

City of Hobart's Community Vision & Strategic Plan

The City of Hobart's community vision, *Hobart: A Community Vision For Our Capital*, was created in collaboration with community members and stakeholders from across the Hobart region. Over 1100 contributions helped shape the document, through 214 one-on-one interviews, a city forum, online surveys, pop-ups, and workshops with key stakeholders and Hobart students. The process culminated in the Vision Project Community Panel, 46 panellists drafted their vision for Hobart and presented it to Elected Members. Listen to how the vision and community engagement are setting the direction for the City of Hobart's 10-year strategic plan.

Luke Doyle, Manager - Future, Engaged and Active Communities & Marisa McArthur, Lead Community Vision Project

Waratah/Wynard Community Charter & Advisory Board

The Waratah Community is the first in Australia to have established a Community Charter and Advisory Board, to devolve responsibility to the community.

Hear how the Advisory Board is working to achieve the Waratah Community Plan 2018-21, developing and delivering on community priorities and liaising with, and providing advice to, Council and other relevant authorities. Learn how the Advisory Board is providing local and representative leadership for the Waratah community as well as effectively engaging with the community and organisations to achieve common goals.

Tracey Bradley, Director of Community and Engagement at Waratah/Wynyard Council

Tasman - Engaging Community around Potential Amalgamation

Following the 2018 Tasmanian Local Government elections, the Tasman Council made a decision to revisit the idea of amalgamation with the Sorell Municipality and to undertake an elector poll of its local community.

Elector polls have not been used recently in Tasmania and the legislation does not provide a 'how to' manual.

Find out about the process undertaken by Tasman Council and what Council has learned along the way.

Delegates Program

| | |
|-----------------------|---|
| Wednesday 3 July 2019 | |
| 10.00am - 2.00pm | Registrations Open |
| 11.00am | Annual General Meeting (General Meeting to immediately follow) |
| 12.30pm - 1.30pm | Dial Before you Dig Lunch - Exhibition Foyer |
| 1.30pm | Meetings continued |
| 5.00pm - 6.00pm | Jardine Lloyd Thompson Welcome Reception - Exhibition Foyer |
| Thursday 4 July 2019 | |
| 8.00am - 2.00pm | Conference Registration |
| 8.45am | Welcome and Opening - LGAT President, Mayor Doug Chipman |
| 9.05 am | Speaker - Mayor David O'Loughlin |
| 9.40 am | Speaker - Mayor Tim Shadbolt |
| 10.30am | MORNING TEA - Tasman Room |
| 11.00am | Speaker - Matt Pinnegar |
| 11.30pm | Speaker - Heather Rose |
| 12.10pm | Speed Networking - Meet the experts |
| 12.40pm | LUNCH - Tasman Room |
| 1.40pm - 2.40pm | World Café Series |
| | Stream 1: Future Focussed Representation |
| | Stream 2: Enhanced Service Delivery |
| | Stream 3: Health and Wellbeing |
| 2.40pm | COMMONWEALTH BANK AFTERNOON TEA |
| 3.15pm | The Panel |
| 4.30 - 5.30pm | COMMONWEALTH BANK HAPPY HOUR |
| 7.15pm - 11.00pm | MAV Insurance Conference Dinner - Derwent Room, Wrest Point |

LGAT Conference Dinner

This years Conference Dinner theme is "Splash of Colour" - wear your boldest and brightest and let your personality shine! Enjoy the music by The Royal Australian Army Band Ensemble!



| Friday 5 July 2019 | |
|--------------------|---|
| 8.50am | Welcome back - Reflections from Day One |
| 9.10am | Symposiums and Workshops |
| | Citizen Engagement Symposium |
| | Community Voices Symposium |
| | Finding Your Authentic Voice Workshop |
| 10.30am | MORNING TEA - Tasman Room |
| 11.10am | 2019 Local Government Awards for Excellence |
| 11.55pm | Speaker - Penny Terry |
| 12.50pm | Conference Wrap up & Wrest Point Prize Draw |
| 1.00pm | LUNCH - Tasman Room |
| 2.00pm | Close |



Latest Program information

Please visit our website:

www.lgat.tas.gov.au

or hover your phone camera over the QR code



Genevieve Lilley - 2018 Speaker



Social Program Information for Delegates

Welcome Reception

Boardwalk Gallery

Wednesday 3 July 5.00-6.00pm

Conference delegates and members of the Australian Local Government Women's Association (ALGWA) are invited to attend the Welcome Reception to connect with some new and familiar faces, and to network with representatives of other tiers of government. Bring your business cards and take part in the ALGWA raffle for your chance to win a prize. Drinks and canapes provided. Entertainment provided by the Choir of High Hopes.

Commonwealth Bank Happy Hour Tasman Room

Thursday 4 July 4.30-5.30pm

Unwind after a long day of conferencing and enjoy a drink or two with colleagues, sponsors and trade exhibitors at the Commonwealth Bank Happy Hour. Raffle tickets will be on sale in support of The Choir of High Hopes. The winner will receive an accommodation voucher for two people for the Country Club Casino.

MAV Insurance Conference Dinner Derwent Room, Wrest Point

Thursday 4 July 7.15-11.00pm

What colour best represents your authentic self? This year the dinner theme is 'Splash of Colour' - Dress in your boldest and brightest colour that represents your personality. A lucky door prize, a framed print courtesy of Beatties Studio will be drawn.



Have a LGAT reusable bag from last year? Don't forget to bring it along to this year's event!

Registration

The Registration Desk is located inside the main exhibition area and will open from 10.00am to 2.00pm on Wednesday, 3 July and from 8.00am to 2.00pm on Thursday, 4 July.

Conference Carry Bags

Do you have a reusable bag from last year's Conference? Bring it along so you can do your bit to reduce waste!

Lanyards

Lanyards bearing delegate names are distributed at registration. Lanyards need to be worn all times for entry to conference sessions and functions.

Trade Exhibition

Exhibitors will be located in the Tasman Room. Tea breaks, luncheons and the Commonwealth Bank Happy Hour will be hosted in the Tasman Room.

Mobile Phones

For the convenience of all delegates, please turn off your mobile phone during conference and workshop sessions. LGAT collects a \$20 penalty to be donated to the Choir of High Hopes for any phones ringing during sessions.

Accommodation

Conference delegates and trade exhibitors are encouraged to book their accommodation direct with Wrest Point by Monday, 25 June. Choose from the 269 superbly appointed rooms and suites with stunning views of the Derwent River, Mount Wellington and surrounds. Room rates are inclusive of GST:

Motor Inn Room (3.5 star) - \$125

Water Edge Room (4 star) - \$135

Tower Room - City/Mountain/Harbour (4.5 star) - \$155-\$165

Tower Deluxe Room - (4.5 star) - \$175-185, Suite \$284-\$304

Rooms are available for people with disabilities. For reservations, call Wrest Point on 1800 139 760, or email groups@wrestpoint.com.au, quoting Business Block No. BB966520 or online [here](#).

Parking

Wrest Point provides ample free parking onsite for conference delegates.

Check in and out

Check in is from 2:00pm on the day of arrival. Check-out at Wrest Point is prior to 11.00am.

Cancellation Policy

If you have registered for the conference and are unable to attend, a substitute participant will be welcome at no extra charge. If a substitute cannot be made, a full refund will be given if you notify the LGAT in writing no later than Monday 24 June. Cancellations received after 24 June will forfeit the full amount. If no cancellation notice is received, full payment will apply. For cancellations, email: reception@lgat.tas.gov.au.

Privacy Statement

Some of the information provided on this form is personal information as defined in the Privacy Act 1998. This information is required for the purposes of processing your conference registration.

Registration Form/Tax Invoice ¹⁻⁶²



ABN 48 014 914 743 (please retain a copy of this form for your tax records. (Prices include GST)

Delegate Workshop Attendee only Sponsor/Valued Contributor Trade Exhibitor Media Rep (please tick)

Title: Clr Ald Mayor Deputy Mayor Dr Mr Mrs Ms (please tick)

Name: _____

Organisation: _____

Address: _____

Postcode: _____ Phone: _____

Email Address: _____

Special requirements (dietary/medical/wheelchair access/other): _____

Option 1 - Full Registration

*Full registration (3 - 5 July) \$905

(Includes AGM, Welcome Reception, Day One & Day Two, Happy Hour and Conference Dinner)

Will you be attending the AGM? Yes No

Will you be attending the Dinner?
(Theme - splash of colour) Yes No

Will you be attending the Welcome Reception? Yes No

Note: Please indicate your preferred workshops under 'Workshop Bookings'.

Option 2 - Partial Registration

Make your selection from the options below. Sponsors, please register for all entitlements and write 'nil' in the total column, where applicable.

Wednesday, 3 July

AGM (must register) \$Free

General Meeting (lunch included) \$150 \$ _____

Welcome Reception \$90 \$ _____

Thursday, 4 July

Day One Registration only \$490 \$ _____

Includes Plenary Sessions, Workshops, Happy Hour, Lunch, Morning and Afternoon Tea.

Conference Dinner (theme - splash of colour)

No. of seats required _____ x \$145 _____

If registering multiple dinner guests, please attach names on a separate piece of paper

Friday, 5 July

Day Two Registration only \$430

Includes Plenary Sessions, Workshops, Morning Tea and Lunch

Local Government Awards for Excellence Presentation

(Includes Morning Tea) \$60

Option 3 - Workshops Only

No of workshops _____ x \$155 \$ _____

(Includes workshop + morning tea or afternoon tea)

Workshop/World Café/Symposium Bookings

All delegates must complete this section

Please select the the session you will be attending (one per day)

Thursday, 4 July-World Café Series (1.40 - 2.40pm)

Engagement Service Delivery Health & Well Being

Friday, 5 July-Symposiums and Workshop (9.10 - 10.30am)

Symp - Community Symp - Citizen Workshop - Voice

Partners

Name.....

Dietary Requirements

Welcome Reception \$ 90 \$ _____

Happy Hour \$ 35 \$ _____

Conference Dinner

No. of seats required _____ x \$145 \$ _____

Grand Total \$ _____

Payment by eftpos

Date /___/___ Amount: \$ _____

Name on card: _____

Card Type: (AMEX and Diners Club not accepted) _____

Expiry date: ___/___/___ CCV no. _____

Card no: _____

Authorised Signature: _____

Direct Deposit

Account Name: LGAT Commonwealth Bank: BSB: 067 028 A/C:10152336

Post form & payment to: LGAT, GPO Box 1521, Hobart, Tasmania 7001

or email to reception@lgat.tas.gov.au

REGISTRATIONS REQUIRED BY MONDAY, 2 June

Finding Your Voice

****Early Bird registrations - If you make a booking prior to 1 May, you enter a draw to win a \$250 voucher!!**

***Please note that special rate applies for King Island and Flinders Island**

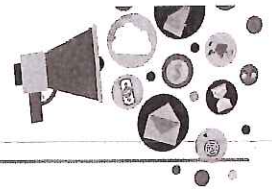


Post form and payment to:
LGAT, GPO Box 1521, Hobart, Tasmania 7001
or email to reception@lgat.tas.gov.au

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Refunds and further information: All cancellations must be in writing to LGAT. A full refund will be provided if you notify the LGAT no later than Monday, 2 June, 2019. No refunds will be given for cancellations received after this date. Phone: (03) 6146 3740 or email: reception@lgat.tas.gov.au.

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Name: _____

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Engagement Service Delivery Health & Well Being

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Symp - Community Symp - Citizen Workshop - Voice

Partners

Name: _____

Dietary Requirements: _____

Welcome Reception \$ 90 \$ _____

Happy Hour \$ 35 \$ _____

Conference Dinner \$ _____

No. of seats required _____ x \$145 \$ _____

Grand Total \$ _____

Payment by eftpos

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